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CLINICAL EDITION FOR COMMUNITY HOSPITALS

TRAUMA CARE

IN THE
COMMUNITY
SETTING



How effective is your community hospital in treating and stabilizing all types of trauma patients that come through your ED? Patients that are stable can be moved up the chain to a Level I Trauma Center if necessary. However, unstable patients may need serious trauma care in your facility. That's why it is imperative that your clinical team has the proper trauma training, education and practice to provide excellent care that your local community can trust.

- Consider encouraging regular trauma/mock code training at your facility.
- Consider standard assignments at the beginning of each shift that designate who will perform what role(s) during a trauma alert or patient code.
- Know the criteria that designates a patient as a trauma patient and follow established hospital protocols for optimal care.
- Remember the “golden hour” of trauma.
- If patients require transfer—transfer **EARLY** in the process and do not delay the transfer of a trauma patient in order to perform studies.

From the Editor



Welcome to this installment of HospitalMD **insight™—Clinical Edition!** This publication is aimed to inspire and equip you to advance clinical excellence in your community hospital. I would love to hear your feedback, comments, suggestions and accolades. Please email me with any thoughts at: BNewberry@HospitalMD.com.

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Some community hospitals are Designated Level IV Trauma Facilities. With this designation comes expectations for provider education, relationships with definitive care facilities, treatment standards, quality and metric monitoring, and patient care expectations. Even if your facility is not a Designated Level IV Trauma Facility, the guidelines are still excellent for structuring the manner in which trauma patients are handled in your facility.

- Any patient with potential threat to life or limb or patients who have a Mechanism of Injury that *could* cause severe injury should be labeled as a Trauma Alert
- Certain times and quality measures are required to be collected and followed in order to maintain Trauma Level IV Designation
- Trauma patients must be stabilized and transferred in a timely manner

WHO SHOULD BE DESIGNATED AS A TRAUMA ALERT?

- Patients with obvious signs of severe injury
- Any patient with potential threat to life or limb
- Patients who have a severe Mechanism of Injury that *could* cause severe injury
- Severe mechanism of injury includes (but not necessarily limited to)
 - MVC with patient ejection, death of another passenger or rollover
 - Pedestrian or bicyclist without helmet struck by motorized vehicle
 - Fall from greater than 3 feet
 - Head struck by high-impact object
 - Any penetrating trauma to the head or trunk
- Any Trauma Patient that cannot be treated at the current facility



CT scans and lengthy workups are not recommended for Trauma Patients in smaller community facilities. The only recommended imaging prior to transfer (if necessary) are chest and pelvis x-rays. If you have ANY suspicion that a trauma patient might have significant injury, consider transfer to a trauma center for evaluation, work-up and disposition.

The decision to transfer should be made within **15 minutes** of the patient's arrival to the ED. You **DO NOT** need radiology or lab results to facilitate a transfer. All that is needed is the patient presentation and/or mechanism of injury.

You can learn more about trauma level designations from the [American Trauma Society](#).

IMPORTANT TIMES FOR TRAUMA PATIENTS

| | |
|---|---------|
| Door to Provider Time | 10 MIN |
| Door to Decision to Transfer | 15 MIN |
| Door to Transfer | 45 MIN |
| Door to Transfer/Admit/Discharge of Traumatic Injury Patient (not designated as Trauma Alert) | 120 MIN |

HospitalMD CASE STUDY



These case studies are based on actual cases that **HospitalMD** providers have seen. Details about the case, patient and outcomes have been modified in order to protect patient privacy.

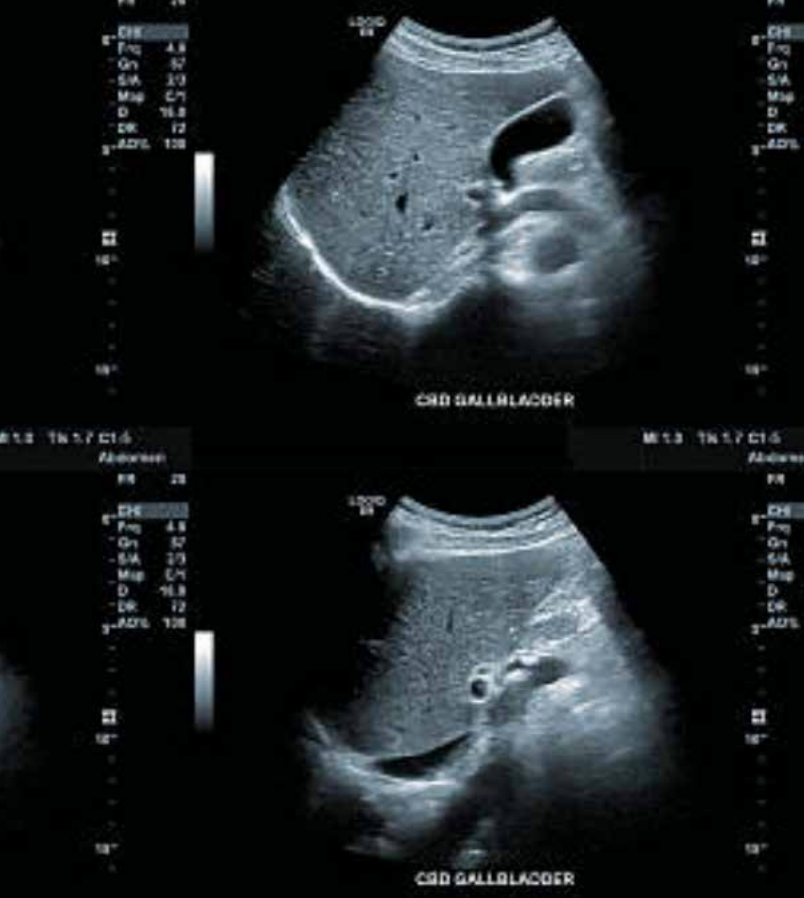
THE CASE: A 47-year-old female presented to the ED for extreme abdominal pain. She described the pain and RUQ that radiates to the back. She stated that the pain has become worse over the past 3 days and that she has never experienced pain like this previously. She reported no other symptoms at the time of presentation.

VS: HR - 68, BP - 124/84, RR - 18, T - 98.4 F, PO₂ - 99% on RA

WORKUP: On exam, the patient had RUQ tenderness and no other abnormalities were noted on the exam. CBC, CMP, UA, urine pregnancy and abd/pelvis CT with contrast were ordered. No abnormalities were noted in any of these tests.

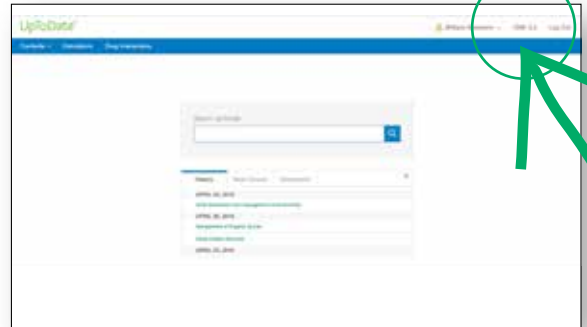
DISPOSITION: The patient was discharged to home to follow-up with an established PCP the following day. The patient was informed that no further workup was necessary at that time and that she should return to the ED for any new or worsening symptoms.

THE OUTCOME: The patient was seen 2 days later at a tertiary care facility for an inflamed gallbladder without stones and went to surgery for cholecystectomy.



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CASE STUDY TAKE AWAYS:

- Be sure to **educate** patients that their symptoms could always be EARLY signs of impending serious illness and that any change in symptomatology or a lack of improvement in symptoms should prompt return to the ED. Many patients do not understand that changing or worsening symptoms may necessitate additional workup that may then show indication of more serious pathology.
- Consider **ultrasound** for patients with potential gallbladder pain in the absence of obvious pathology or gallstones on CT.
- Consider in-hospital **observation** for pain control and serial testing to monitor for any changes in patient condition.
- Remember that lack of **gallstones** does not negate the possibility of gallbladder pathology.

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DOCUMENTATION

Reminders



HPI

Strive to always include **FOUR HPI** elements in your charts.



ROS

Document the necessary elements in the ROS and then write or check **"ALL OTHER SYSTEMS REVIEWED AND ARE NEGATIVE"**. This statement must be present, and the wording **MUST BE PRECISE** in order to be considered acceptable by the billing company.



Exam

You must have **EIGHT** exam elements present for a higher level chart.



ECG/Radiology interpretation

If you have ordered either of these, the statement "interpreted by me" must be present in the chart. **An ECG must have 3 elements and an interpretation documented and a radiology result must have an interpretation documented.**



Critical Care Time

If your patient qualifies for critical care, **BE SURE** to document this on the chart.



Procedures

Be sure to include all pertinent details regarding procedures so that any more complex procedures (ie intermediate vs simple suture repair) can be billed at the rate that matches the true complexity of the procedure.





Wound Repair

DOCUMENTATION REMINDERS

Document repaired wounds accurately. Avoid documenting “approximate lengths.”

- Measure and record in centimeters, whether curved, angular or stellate
- Include materials used to close (sutures / staples / adhesives) either singly or in combination with each other, or in combination with adhesive strips
- Note: Wounds closed utilizing adhesive strips as sole repair are billed as EM code only

Document if the wound is *superficial* - Simple repair

- e.g., involving primarily epidermis or dermis, or subcutaneous tissues without significant involvement of deeper structures, and requires simple one-layer closure;
 - This includes local anesthesia and chemical or electro cauterization of wounds not closed

Intermediate repair procedure notes in addition to documentation listed in #2 above, requires:

- Documentation of layered closure of one or more of the deeper layers of subcutaneous tissue and superficial (non-muscle) fascia, in addition to the skin (epidermal and dermal) closure.

Second scenario for intermediate wound repairs:

- Document a single layer closure of heavily contaminated wound if it requires “extensive” cleaning and/or removal of particulate matter as it qualifies for intermediate repair.
 - Include specific language: Heavily contaminated plus extensive cleaning and/or removal or particulate matter/foreign bodies.
 - Examples: Dog bites and motorcycle/bicycle accidents often qualify if documented.

Events and Clinical Resources

ANNUAL HEALTHSTREAM EDUCATION DEADLINE HAS PASSED!

Have you completed your HealthStream annual education? This education was due on April 30th. If you have not completed this, please get this done ASAP. It is very important that we have documentation of annual training on compliance topics such as EMTALA, restraint use and corporate compliance.

GET ACEP NOW

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