

# insight

CLINICAL EDITION FOR COMMUNITY HOSPITALS

# STROKE CARE IN THE SMALL COMMUNITY SETTING



Listroke. Stroke is the fifth leading cause of death in the U.S. and is one of the leading causes of serious disability for adults. Stroke and stroke-like symptoms are common presenting complaints to the ED. HospitalMD partner sites are responsible for recognizing stroke symptoms, performing appropriate evaluations and testing related to stroke, consulting with appropriate neurology experts, and treating or transferring the patient as necessary. Rural facilities

can be designated as a Stroke Ready Hospital. A Designated Stroke Ready Hospital can stabilize stroke patients, administer t-PA if indicated and transfer stroke patients to a higher level of care. The guidelines that these facilities are required to follow in order to achieve or maintain certification are excellent standards for all of our partner sites. The goal is to recognize ALL stroke-like symptoms as potential strokes, rapidly evaluate the patient, and upon recognition of symptoms, start the stroke protocol immediately.

### From the Editor



Welcome to this installment of Clinical in•sight™! This publication is aimed to help YOU, our community of clinicians, keep up with and learn information relevant to your position at HospitalMD. I would love to hear your feedback, comments, suggestions and accolades. Please email me with any thoughts at: BNewberry@HospitalMD.com.

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## ALL patients with stroke-like symptoms should be treated as a Stroke Alert until proven otherwise.

### What presenting symptoms should trigger a stroke alert?

- Unilateral numbness/weakness/paralysis
- Facial droop
- Slurred speech
- Sudden onset confusion
- Visual disturbances
- Sudden, severe headache
- Ataxia

## A stoke alert should be triggered for patients who have TWO OR MORE of the following symptoms:

- Dizziness
- Elevated BP
- History of atrial fibrillation
- Anticoagulant medication
- More confused than normal (dementia patients)
- Unresponsiveness (unknown cause)
- Hypo/hyperglycemia with neurological deficits
- Hypoxia associated with neurological deficits
- New onset seizure

#### Additional tips for stroke patient care include:

- Orders for Stroke Alert Patients should be placed VERY early in the patient care process.
- The patient can proceed directly to CT prior to being seen by the provider in order to facilitate a smooth process this process can be initiated by the provider or the nurse.
- Be sure to order a PT/INR for all Stroke Alert Patients.
- Use the stroke order sets provided at your facility if they are available to ensure important steps are not missed.
- Ensure that a t-PA Contraindications Assessment has been performed prior to ordering t-PA. There are many sources for this. MDCalc (downloadable app for your phone) has one that is easy to use.

Stroke-like symptoms can range from subtle to obvious. Due to the disability and mortality associated with stroke, ALL patients with potential stroke symptoms should be designated as a Stroke Alert until proven otherwise. All patients with stroke-like symptoms are tracked on quality measures regardless as to whether the final diagnosis was stroke or not and regardless as to whether the patient is a candidate for t-PA or other interventions.



### STROKE ALERT!

# STROKE CARE

**Numbness • Weakness • Paralysis** 

**Facial Droop** 

**Sudden Severe Headache** 

**Sudden Onset Confusion** 

**Visual Disturbances** 

**Slurred Speech** 

**Ataxia** 

# 2 OR MORE OF THESE:

**Dizziness** 

**Elevated Blood Pressure** 

**History of Atrial Fibrillation** 

**Anti-Coagulant Medication** 

**New Onset Seizure** 

More Confused Than Normal (Dementia Patients)

**Unresponsive (Unknown** 

Hypo/Hyperglycemia with Neurological Deficits

Hypoxia with Associated Neurological Deficits

# IMPORTANT TIMES FOR STROKE PATIENTS

Door to Provider Time	10 minutes
PROVIDER performance of NIHSS Scale	15 minutes
Door to CT	25 minutes
CT Read	45 minutes
Laboratory Results (must include PT/INR)	45 minutes
Door to Need for Neuro Consult	20 minutes (from time this need is identified)
Door to Drip (t-PA administration)	60 minutes
Door to Transfer/Admit/ Discharge (drip to ship)	120 minutes
Last known normal to t-PA administration	4.5 hours



#### STROKE EDUCATION

All providers in Stroke Ready hospitals must have **4 hours** of stroke related CE annually. This specifically applies to the **HMD providers in Kentucky** but is a good idea for all HMD providers. How can you get your stroke CE?

- Log into HealthStream and complete the APEX Stroke education. This gives you 3 hours of FREE stroke CE.
- Go to the <u>National Stroke Association</u> website and sign up for stroke related CE education.
- Obtain the comprehensive <u>Stroke Care Series</u> from EB medicine for \$179. This gives you 8 hours of stroke specific CE.
- Complete stroke related education on <u>UpToDate</u> or <u>Medscape</u>.
- Complete any reputable CE online, in a course, or in a conference related to stroke care.

**KENTUCKY PROVIDERS** are encouraged to attend one of the Stroke Education Sessions by Amanda Murphy at Haggin MCEMS on 130 Commercial Ave. TOPICS: What is an ASRH? • Brain Attack • Essentials in Stroke Care • Administration and Preparation of rt-PA • Pharmacy • Stroke Alert

**5/13** –8:00am to 10:00am • 10:30am to 12:30pm

**5/14**–10:00am to 12:00pm • 2:00pm to 4:00pm

**5/16**– 4:30pm to 6:30pm

**5/17**–2:00pm to 4:00pm

## PROCEDURAL SEDATION DOCUMENTATION REMINDERS

#### What is procedural sedation?

- A drug induced depression on consciousness.
- This is a time-based code which means that the ED chart MUST indicate the intra-service time of the sedation.
- You must have at least 16 minutes of intra-service sedation in order for the procedural sedation coding to be utilized.
- Intra-service time:

- Begins with the administration of the sedative.
- Requires continuous face-to-face attendance.
- Ends at the conclusion of the personal contact by the provider providing the sedation.
- Note that Short-term deep sedation involves a complete loss of consciousness and is not included in procedural sedation.

#### **Clinical Requirements:**

- The patient must be continuously monitored and reassessed.
- An independent, trained observer must be present to assist with the monitoring of the patient while the provider is both performing the procedure and providing the sedation.
- The facilities ED Conscious Sedation Policy and Procedures must be followed.

#### **Documentation Requirements:**

- Name of the procedure.
- Assessment of the patient (which cannot be included in the intra-service time).
- Who performed the procedure.
- Who was present during the procedure.
- Who monitored the procedure.
- Medications used.
- Who administered medications.
- Total intra-service time.
- Ongoing assessments and vital sign monitoring.
- Reference to the procedural sedation flowsheet if your facility uses one. Simply state "see procedural sedation flowsheet".

The #1 reason that procedural sedation charts are not able to be coded properly is the lack of the documentation of the intra-service time. Document the intra-service time EVEN if it is less than 16 minutes. This helps to facilitate the chart being coded in a timely fashion.



# **DOCUMENTATION**Reminders



#### HPI

Strive to always include **FOUR HPI** elements in your charts.



#### ROS

Document the necessary elements in the ROS and then write or check "ALL OTHER SYSTEMS REVIEWED AND ARE NEGATIVE". This statement must be present, and the wording MUST BE PRECISE in order to be considered acceptable by the billing company.



#### Exam

You must have **EIGHT** exam elements present for a higher level chart.



# ECG/Radiology interpretation

If you have ordered either of these, the statement "interpreted by me" must be present in the chart. An ECG must have 3 elements and an interpretation documented and a radiology result must have an interpretation documented.



#### **Critical Care Time**

If your patient qualifies for critical care, BE SURE to document this on the chart.



#### **Procedures**

Be sure to include all pertinent details regarding procedures so that any more complex procedures (ie intermediate vs simple suture repair) can be billed at the rate that matches the true complexity of the procedure.





# Join our Providers Facebook Group!

Are you a part of our Facebook group for all **HospitalMD** providers? This is a fun way for all providers to be able to interact, get to know each other, share clinical information and learn from each other. We want this to be a fun, relaxed place where we can share whatever is on our minds. You are free to upload case information and images, please just be cognizant of HIPAA and remove patient names from images or lab work and change any case information to prevent any identifying information.

#### Here's how to join:

- Sign into Facebook
- Go to: <a href="https://www.facebook.com/groups/971504039692503/">https://www.facebook.com/groups/971504039692503/</a>
- Click on "Join"

Once you do that, a request will come to HospitalMD for approval. Contact Brittany Newberry (<a href="mailto:bnewberry@hospitalmd.com">bnewberry@hospitalmd.com</a>) if you have any questions or problems. We look forward to seeing you there!



# Events and Clinical Resources

## ANNUAL HEALTHSTREAM EDUCATION DEADLINE HAS PASSED!

Have you completed your HealthStream annual education? This education was due on April 30<sup>th</sup>. If you have not completed this, please get this done ASAP. It is very important that we have documentation of annual training on compliance topics such as EMTALA, restraint use and corporate compliance.

#### **GET ACEP NOW**

ACEP Now is a great publication that works to keep all of us working in Emergency Medicine up to date on clinical and political topics. Go to this link to look at the latest issue and subscribe!

#### **ERLANGER TRAUMA SYMPOSIUM**

Each year Erlanger puts on an excellent Trauma Symposium with one day of lecture and one day of hands-on cadaver lab. These experiences are not easy to find! The conference is always reasonably priced and Chattanooga is a great town to visit! See **THIS** announcement about this year's trauma conference in June. The conference offers CME as well.

#### **UPCOMING CONFERENCES**

**ACEP Calendar of Emergency Medicine Conferences** 

**Calendar of Hospital Medicine Conferences** 

**AAENP Conference Events** 

#### ONLINE EDUCATION

**Emergency Medicine Boot Camp** 

**Hospital Medicine Boot Camp** 

#### PROCEDURE TRAINING

**Global Training Institute** 

**Emergency Procedures Course** 

#### **CERTIFICATION REVIEWS**

Fitzgerald ENP Certification Review

**Rosh ENP Certification Review** 

## JOURNALS AND PROFESSIONAL ORGANIZATIONS

**FREE!** Emergency Medicine News

**FREE! ACEP Now** 

**Emergency Medicine Practice** 

**Advanced Emergency Nursing Journal** 

**Annals of Emergency Medicine** 

**Journal of Hospital Medicine** 

**Society of Hospital Medicine** 

**American College of Emergency Physicians** 

**American Academy of Nurse Practitioners** 

**American Academy of Emergency Nurse Practitioners** 

**American Academy of Physician Assistants** 

#### **PODCASTS**

EM: Rap

**EMCRIT** 

**FOAMCast** 

**REBELEM** 

**EMplify** 

**Hospital and Internal Medicine Podcast** 

**The Hospitalist Podcast** 

If you have a great resource you would like added to this list, let us know!







