



THE 2018 SMALL COMMUNITY HOSPITAL THRIVE LIST

7 Things CEOs Must Do

1.

Intercept inpatient outmigration.

2.

Clarify and enforce acute admission medical necessity regulatory standards.

3.

Improve clinical customer service.

4.

Improve registration and billing accuracy.

5.

Go "out-of-network" for most commercial insurance.

6.

Improve organizational performance improvement methodology competence.

7.

Determine service line financial contribution; develop and implement contribution improvement plan.

